

## **QUALITY AND ENVIRONMENT POLICY**

IBERSPA, SL is a company dedicated to the design, manufacture and marketing of spas, compact equipment and hydromassage accessories with a production plant located in Cervera, at Avda. Pla d'Urgell, 2-8 Pol. Ind. Cervera.

IBERSPA's quality and environmental policy is focused on achieving its mission:

To create spaces where people can share bathing, enjoying sensations, in an ecological and healthy way.

To achieve this, IBERSPA has a range of products designed to cover the diverse needs of its Clients and to meet the expectations of its users, establishing with this objective, collaborative relationships with its external alliances (suppliers, commercial...).

The Quality and Environment policy involves all employees of the organisation, with Management taking the lead in promoting the involvement of the entire workforce, directing its efforts towards planning and prevention, providing the necessary resources so that the objectives are achieved.

IBERSPA bases its management on processes, with continuous improvement as a priority objective, through the management of technical and human resources and the periodic establishment of quality and environmental objectives, within the framework of its Integrated Quality and Environmental Management System in accordance with ISO9001 and ISO 14001 standards.



Comply with all legal and other requirements defined in its integrated Quality and Environmental Management System,

It contributes to:

- Improving customer satisfaction
- To implement the objectives and strategies of the Organisation.
- Optimising working conditions and promoting a good working environment.
- Acting and participating with its external alliances (suppliers, commercial, ...)
- To protect the environment and prevent pollution, reducing the impact that the company's activity has on the environment, promoting the application of ecological design criteria, the recovery or valorisation of the waste generated, the minimisation of CO<sub>2</sub> equivalent to mitigate climate change, the reduction of the impact of its products at the end of their life, the efficient or sustainable use of the resources used for the development of our activity.

Signed..:

Resp.Ed.Manager; Ed: 19/05/2023

  
  
Artur Deu